



# K2 OUTSOURCING



## For Whom It Is Intended

The K2 Outsourcing is an appropriate solution for all the companies wanting to optimize and effectively plan their investments to information technologies. The product is made in order to offer to the most of customers the level, speed of implementation and range of

services that they are actually needing. It is the efficient help for the companies needing to concentrate especially to their enterprise. It is possible to determine a range and sphere of activities being provided by a service provider. The K2 Outsourcing is the progressive solution for the modernly thinking companies.

## Aim

The aim is the disengagement from concern about functioning, administration and prospective extension of information technologies in a company and delegating of responsibility for this area to the service provider. The resultant outcome can be the unification of HW and SW platform, simplification of the total administration of IT infrastructure and a permanent access to news in the IT area. This all at maximum effectiveness of spent finance and clear overview of it.

## Benefits

- > investment optimization in information technologies
- > the possibility of a range of activities extension at any time which will be administered by the service provider
- > explicit and transparent costs in IT and their clear planning

- > a customer determines himself the range of used services
- > the possibility to plan systematically the development of information technologies
- > the possibility to concentrate more to enterprise and business targets thanks to the disengagement from activities related to the company IT
- > the gain of a professional team as the service provider

## Advantages

Advantages can be divided into the personal, financial and administrative area. A customer doesn't need to employ his own professionals for all the areas of information technologies and thanks to the provider's professionals gains also their better substitutability. It is linked with corresponding cost savings which can be better planned especially thanks to the passage from their one-shot spending to the investment allocation in the longer period of time. A customer gains also the advantages of project control of all the related processes owing to previously defined procedures by solving unexpected events.

The K2 Outsourcing product brings last but not least the advantage of one service provider, one contact place, the sole contract and united guaranties.

Product is suitable for all firms which want to secure maximum output, high reliability or optimal service for any part of the IT infrastructure.



K2 Hardware means a way how to achieve optimal combination of the hardware and software equipment, expert implementation services and guaranteed service.

Thanks to strong position of the K2 atmitec mark in the market, it is possible to offer extraordinarily attractive price-output ratio with regard to the acquired technologies which would be not possible to achieve under standard conditions.

The result of the implementation process is an optimally set-up system with subsequent guarantee as concerns utility of the solution as a whole.

### Description

The K2 Outsourcing presents the way of gain and operation of information technologies without the necessity of administration by means of own resources. To provide the outsourcing services means to provide the services related to the operation and maintenance of technologies including the information system development so, that a customer doesn't need to pay excess attention to the development, maintenance, hardware upgrade, basic software nor to the information system. A customer can use all these resources and means for the implementation of his business purposes. The outsourcing provider is according to an agreement definition fully responsible for the operation and stability of applications. The main outsourcing features are especially the information technologies costs optimization and the transfer of responsibility for the information technologies operation to the provider. It has a positive effect not only on the quality of IS operation but also on the operation of intracompany services.

### Costs reduction

The K2 Outsourcing brings savings and long-term costs allocation in time. It enables to use the capital more effectively and to achieve so the higher profit. The Outsourcing presents an opportunity to reduce indirect and related costs on the information system operation and other accompanying technologies.

### Professional care

Together with the K2 Outsourcing product, a customer gains a permanent involvement of informatics professionals. The Outsourcing enables not only to save the costs on company information technologies maintenance but also to increase the sureness that the information technologies operation is provided by top experts.

### Permanent access to new technologies

Owing to the speed of information technologies progress, it is not easy to keep up with the technological top. The K2 Outsourcing is permanently provid-

ing to customers the most modern technologies. A customer himself thus doesn't need to monitor the development in this area.

### Overview of IS (IT) costs

The K2 Outsourcing service enables the exact assignment of the current and future investments range. These investments are including the complex of all the information technologies.

### Wide range of options

The K2 Outsourcing service range is wide. It depends only on a customer which part and which range he will use. There is an option of piecemeal extending of use of particular technologies or services packages.

The range of activities provided by the provider is extensible at any time but certainly, it is also possible to reduce the range of services so, that it always satisfies the needs of a customer.

### Decrease of operational risks

Risks related to a prospective service cut-off are transferred to the provider who guarantees the level of service according to the SLA (System Level Agreement).

### Usability

The information system outsourcing service finds its use in all the companies using or wanting to use the information system on the high level. Using technologies of data transfer, customers have the option to use data services transferring voice and video in internal company communication or external as well.

